



TERMS AND CONDITIONS

1. The booking engine will request a deposit of 10%. This is a non-refundable reservation fee.
2. Our prices do not include the 3% Lodging Tax. This tax will be added to the final price and paid in cash upon check-in.
3. Credit card information will be only used to secure the reservation.
4. The total amount will be paid in cash at the time of arrival. No refunds will be made.
5. ÁABILO'OB HOSTEL will accept reservations 60 calendar days in advance.
6. All reservations must be canceled 48 hours prior to the ARRIVAL TIME, and not on the day of arrival. Any cancellation that is not made on time will generate a specific surcharge on your credit card. The amount charged will be equivalent to the price of the first night of accommodation, and the remainder of the reservation will be canceled.
7. ÁABILO'OB HOSTEL asks all its guests to confirm their reservation one day before the arrival date.
8. It is the guest's responsibility to inform us cancellation or non-arrival at the scheduled time and date. Since the check-in time is from 12:00 p.m. to 19:00 p.m. and latest checkout time is 12:00 p.m.
9. If you arrive two hours after the scheduled arrival time, your reservation will be considered NULL. Your credit card will be charged the amount for the first night and the rest of the reservation will be canceled.
10. Groups of more than four people must make their cancellations two weeks before the agreed arrival time.
11. All reservations made for holiday season or holidays such as PASCUAS, DAY OF INDEPENDENCE, NEW YEAR, CARNIVAL, etc. must be canceled two weeks before the agreed date of arrival. If you do not make the cancellation on time, you will be charged 100% of the total amount without exceptions.
12. Given the nature of the business, we may not be able to offer you the type of accommodation specified in your reservation. Therefore, the final amount to be paid will be somewhat different from the one shown on your confirmation.
13. After making your reservation, you will receive a confirmation email. Make sure to print this confirmation and bring it with you when you arrive at the hostel.
14. Reservations will only be accepted with a valid credit card.
15. If we can not authorize your credit card 10 days before your arrival, the reservation will be canceled.
16. You must present a valid PASSPORT or some OFFICIAL IDENTIFICATION upon check-in.

17. Your stay at ÁABILO'OB Hostel will be subject to rules to preserve and maintain a pleasant atmosphere.

18. In order to preserve and maintain a pleasant atmosphere, we do not accept guests under the age of 18 unless accompanied by an adult.

19. We do not have ACCESS FOR WHEELCHAIRS.

20. ÁABILO'OB Hostel reserves the right to deny LODGING to any person.

21. There is a minimum stay of two nights during the week, MONDAY / TUESDAY; TUESDAY; WEDNESDAY; etc.

22. Pets are not allowed.

PRIVACY POLICY

1. We know that Privacy is something very important, that's why the personal information provided in the booking engines is used only for booking purposes, and will not be delivered to third parties.

2. The personal information provided to ÁABILO'OB Hostel will be used only for booking purposes, and will never be delivered to third parties.

3. The information provided is subject to the privacy laws in force in Mexico. Please keep in mind that it is your own responsibility to provide us with the correct information.

